Transcript - TEAMS 6.1 Release

BETH PONDER

Welcome. I'm Beth Ponder. I'm going to be your host for today's session, joined by Olga Demina, on my staff. All right, Rae Ann, I think we've got everybody connected here in the room. So I am going to turn it over to Rae Ann Springer with the Texas Workforce Commission to talk to us about the TEAMS 6.1 release. Rae Ann, you can take it away.

RAE ANN SPRINGER

Thank you. This is Rae Ann Springer. I work with AEL. I am the systems analyst for the team, which means I do a lot of work with TEAMS and running queries for the database and a lot of the technical documentation for the program. We're going to do just a quick look-see at 6.1, the release that we just had.

I do want to share that we've had a multitude of releases in the time that I have been with TEAMS. But we haven't had a presentation for a while. We do have, of course, the release notes that go out with every release. And we also have the TEAMS memo within the system that also kind of tells you the defects that have been released.

In this document here, in this deck, I've added all of the defects we've had from 5.81 through 6.81. So you can go and look at them at your leisure. By now, you're probably familiar with all of those defects. And if you've had any questions about them, they probably already have been answered. But I just wanted to keep us kind of up to date.

I'm not going to go over all of them here. I'm just going to go over 6.1. But if you have any questions about anything that you see in this document-- or excuse me, not this document, this deck, please don't hesitate to contact me. And I'm at the global address Rae.Springer@TWC.Texas.gov. All right, so I'm going to skip down, guys.

Bear with me. My mouse is broken, and I'm having to do the touchpad thing. And I am not a sophisticated touchpad user. I admire those of you who are. But I am really horrible at it. I am very old school. OK, in 6.1, which we released in late January-- on the 20th, to be exact-- we had six releases that went out.

Three of them were data fixes, so they are specific to a grant recipient and specific to something that they needed us to do to be able to get their data entered correctly or to get a match done correctly or to remove incorrect information. So I'm not going to go over those in any detail. But there is a section here in the document that says data fixes.

And it'll list the three there that were fixed. The other three were related to reports, and those are the ones that I'm going to be discussing with you. The first of those is 319043, Modify the MSG Management Report to include all of the participants MSGs for the time period that the report is submitted for and not just the last.

It used to be, like, your highest level of this or your latest date of this, like if you had multiple-- sorry, I'm not as familiar with this stuff. If you had multiple different kinds of MSGs and I'm talking about something like skill certificate, it would just have the most recent one or something like that.

And what we did is we said, let's make this a true MSG Management Report, and let's give them all of their MSGs, and then they can get a holistic look at their individual's MSGs. And I'm going to get to that a little bit more as I'm going along. This is just a quick overview. The second one, of course, is to create a new POP Exiters Management Report.

That's the new report that's gone out recently. And we'll be discussing that in just a bit. The third one was twofold-- modify MSG and POP reports to be able to select multiple providers. That was apparently a problem beforehand, and that has been fixed.

Also, we had requested a fix be made to-- apparently, when you were running the report for the past, it was showing providers-- it was not showing or filtering correctly, based on the provider that you selected and the time period that you selected for the report.

We'd added that to Octane. Unfortunately, the coder did not see the-- Octane, excuse me, is our software development life cycle application. It's where we enter all of our defects and all of our enhancements, and you can track where the bug is at any moment in the cycle in that system.

So we had added a comment, saying, we need to fix this also after we enter the initial defect. Unfortunately, the coder did not see the comment, did not fix it, and it was too late to get it fixed in this release. And the release did go out as scheduled. So that will go out in the next release.

And I apologize for that because I know there was one of you-- and I want to say his name was Abel. If I'm not mistaken, I believe, there was one of you who had asked if that was going to be fixed. And we said, yeah, sure, absolutely, in one of our business meetings, and then we didn't fix it. So my apologies. If you're still seeing that problem, we are aware of it, and we are going to fix it.

BETH PONDER

Rae Ann, excuse me, this is Beth. I've had a request for the slides to be a little bit bigger.

RAE ANN SPRINGER

OK, let me see.

BETH PONDER

Down there on the bottom right hand, you can see there's an 86% and there's a little plus arrow.

RAE ANN SPRINGER

Thank you very much. I appreciate that.

BETH PONDER

OK, that's better. Thank you.

RAE ANN SPRINGER

And let me go back up to where we were. These are the ones I'm referring to. I'm on this last one, Modify MSG and POP report to be able to select multiple providers.

The other thing we did-- and these were very small changes. One of the grant recipients had requested that we change participation ID-- as opposed to participant ID-- to POP ID so it was easier to distinguish between the two because participant ID is specific to the individual, and participation ID was specific to the period of participation.

And they were just confusingly labeled. So we went ahead and did that on the reports that use it. We also reversed the order so that participants-- excuse me-- POP ID displays first because those are what the reports are un-duplicated by, not participant ID-- well, POP first, then participant ID.

So individuals that have two POPs within the report period that you're running for would show up twice, and the POP ID would show up first. OK, I'm going to go down a little bit. I'm going to just skip through a lot of this. Anyway, Report Defects.

Before I get to the POP exiters, because I'm going to do that one last-- oops, sorry, I went a little too far, guys. Forgive me. I've probably said as much as I want to say about the modify the MSG Management Report to complete all of the participants MSGs for the time period that the report is submitted for, not just the most recent.

As we said, we made those changes. We made a couple of column name changes to indicate that this was not the last of anything. This was just the date of this particular MSG that we're referencing in that row. Does anybody have any questions about that report so far?

And as I said, we know that there is a problem with-- oh, excuse me, it's not this report. Forgive me. It's the POP report. Are there any questions about this report, guys, that you've had so far, that you've had a chance to run it now since January 20th? Nothing? OK, guys, terrific. I love that.

And then of course, the last one, Modify the MSG and POP report to be able to select multiple providers. We've done that. We've created it. We've changed the column names, as I said, from Participation ID to POP ID. And then the note that I was saying, unfortunately, it looks like the provider filter is still not being applied properly.

The report is pulling participants that have POPs within the report date range but were served by the selected provider in prior PYs. As I said, I believe it was Abel who had asked about this specifically. We said it was going to be fixed. Unfortunately, it's not. We know it's a big deal. And we will try to get it out in the next release.

If not the next release, definitely by the end of the PY. Are there any questions about that?

OLGA DEMINA

Rae Ann, we have a question in the chat. Can we please get a copy of the slide presentation?

RAE ANN SPRINGER

Of course. I will send that to you. Of course.

OLGA DEMINA

If you registered for this webinar on the PD Portal, there is an email listed on the roster, so we will be able to get it to you guys by those emails.

RAE ANN SPRINGER

OK, so do I need to send it? Or will you all be sending it? Forgive me for not knowing the process very well.

BETH PONDER

I think I have it. So I can go ahead and put it in the chat.

RAE ANN SPRINGER

Wonderful. Thank you so much, Beth. I appreciate that. OK, and then the last one I wanted to talk about was the POP Exiters Report. And I do have quite a bit to say about that. But I'm going to try to keep it brief and succinct. We created the new POP Exiters Management Report with a select subgroup of grant recipients to help us flesh out what we wanted this report to do.

What I want to start by saying, guys, and you've heard Mahalia say this, and I want to stress this again, this is not a performance report. This is a management tool. It is not massaged in any way. And I can't speak for i3 because I don't know how they massage things yet. But it is not massaged in the same way that i3 would massage it.

Perhaps, they look at only certain grant recipients, or they only look at certain funds, or they have some other criteria that they filter their results for. This is just a flat-out tell me, give me an un-duplicated list of all the POPs within the date range of the report whose last service date plus 90 days is within the report date range.

So the report date range can only be for one quarter. And it is not looking for the last service date to be in that quarter. It's looking for the day that the exit date becomes mature. The exit date becomes mature once the individual has gone 90 days since a last service. And I think we probably all understand that now at this point.

So it's looking at give me all my mature exiters within the quarter that I'm running the report for. And I don't care about grant recipient. I don't care about fund. I don't care about age. I don't care about demographic. I don't care about anything at all other than give me the POPs.

And so it's going to give you all of those individuals whose exit date is mature within that quarter. Then that is going to tell you, basically, with a sort of-- it's going to tell you when this individual-- post quarter exit one is. It's going to give you the actual dates.

And it's going to tell you that for post quarter exit one, post quarter exit two, post quarter exit three, and post exit quarter four. It's going to tell you the dates of those quarters. And then in columns, it's going to tell you, does the individual have an MSG in that? And I'm going to get to that in a second.

Does it have an MSG in post quarter one, post quarter two, three, four? Does it have a credential, one, two, three, four? Does it have employment? And right now, one of the things that we wanted to do in this release-- and let me just add this real quickly-- is we wanted to get wages inside of TEAMS-- actually open a portal to the TWC wages.

But unfortunately, they are going through a revamp right now, and they are not able to schedule that with us. So we are looking at alternative methods of getting that information. It will probably come from the data warehouse. It may be not exactly to the day. I'm not sure how far the lag is behind on wages.

I don't know if they get them weekly at data warehouse, or they get them nightly. But it may be that it's a little bit behind. But eventually, we want to get actual wages in there. But right now, when I say employment, all I'm saying is, do you have supplemental wages, basically, the employment summary information in TEAMS?

It's only looking in that because that's all it can look at right now. In the future, we're going to get the actual UI tax wages. And once we get those, then we're going to be able to have columns for, do you have supplemental wages, and do you have UI tax wages? And you will be able to see those.

In the future-- and this is probably more information than you need right now-- there are certain wages that can never be shown to users at all ever. I can't see them. Nobody can see them. It has to do with interstate agreements and things like that. But that's a whole other story that we'll talk about at that time, if you haven't already discussed that with i3.

But do you have employment macing? Do you have an employment in TEAMS? Have you entered that? And it's going to tell you all of that information. It's going to tell you dates. And the summary of that report is going to basically say, what is the percentage of people who've done this? And that is not your credential rate. That is not your MSG rate.

That's not your-- none of those. It is not performance. And again, let me stress that. It is a tool. Most likely, it's not going to match what you get from i3. I would be highly surprised if it did. But it does give you a tool. If only 5% of my people are meeting credential rate, I probably need to be looking into that.

The point of the report is to get this list of users, run it every quarter, and say, OK, who doesn't have any credential, any MSG, any entered employment, any anything in post quarter one? OK, I need to contact those individuals so that Extract has all of the contact information for those individuals. She can start saying, hey, are you in school?

Have you gone to college? Are you going to trade? Are you working-- so that you can start following up on those individuals so that you can get that information entered into TEAMS so that we can track that and so that it will show up on that report so that you will know what your individuals are doing-- you've got follow-up. And I cannot speak to how you run your programs. But that is kind of like a full-time job for whoever the follow-up person is.

Another thing I want to state about follow up, guys-- and this is extremely important-- if you enter a credential-- well, let's say, if you enter employment. And you go in there, and you entered wages for a quarter, you can't assume that just because you've entered one quarter's worth of information and you didn't enter an end date that that is going to stay open, that's going to show that the person is still working in post quarter two, post quarter three, post quarter four. It doesn't work that way.

You have to have an entry for every quarter in order for it to pick up. So it's not just something that you just do once. You need to be tracking these individuals every quarter to make sure that information is getting entered into TEAMS, and, therefore, you know that it's being picked up by performance when they're running their reports.

And it's a lot of work. As I've said, follow-up is not fun, and it's a lot of work. But because you may-- these people don't participate with you as much as soon as they get their GEDs, for example. You don't know what they're doing afterwards. And so it really is, like I said, something that you've got to follow-up for. And you don't just follow-up for one quarter.

You've got to follow up for four quarters because performance measures go out through the four quarters. Like I said, you don't have to do-- if you know the individual is working and you know it's UI wages, I mean, you don't have to duplicate enter that employment summary into TEAMS because the performance people have that information.

We just don't have it to show you in TEAMS yet. And we wanted that so badly to go out with this report. And we hesitated on whether to even put this report out there without the wages. But not knowing when we were going to get wages, we decided something was better than nothing. So hopefully, this helps you a little bit. It's just a tool. It's not performance.

That is the most important thing I can tell you. Those numbers on the summary are just based on the data that's in reports. It's just based on no filters, no nothing. Here it is. It's just a tool for you to know who you have to follow-up with to make sure that everything is where it needs to be so that this individual will get picked up by i3 when they run their reports.

So there are some improvements we want to make to this report. And I sent those out, perhaps, six weeks ago. I don't have any comments yet about what is going to be most important, as far as what kind of improvements that we can make. But things that have been suggested are like allowing the report to be run for more than one calendar quarter.

That's fine. And we can do that. I don't know what that would do for you for this report because that would be so much data for so many people for you to follow-up on. It would be crazy. But that's a possibility. MSGs, there was a question about whether or not we should include MSGs in this report.

The only reason we went ahead and did it-- and it was kind of divided in the report subgroup. But the only reason we elected to go ahead and put it in there is because if somebody is entering an MSG after the POP ends, it'll show you why is this MSG being entered in post quarter two? Is the date wrong? Does something need to be corrected-- just a typo?

It's just kind of a heads-up, let me go check this out and make sure that it doesn't need to be entered-- it should have been injured before the POP closes so that you have a chance to rectify that and fix that. I know there's no post exit performance measures associated with MSGs. But we went ahead and left that on there for now.

I know, guys, I'm throwing a lot of information at you. And I apologize for that. Most of it, most of what I've said, has already been discussed in the report description itself. And you probably need some time to use it and see how it works. But let me ask, are there any questions about the exiter list so far, as to how it's working?

Y'all are an easy crowd, guys. I love it. Again, don't hesitate to contact me directly or contact Blanca through TA technical assistance if you have any questions. You also, of course, have your TA staff-- AEL staff. I will be having a meeting with them, when we can all get together to go over what they've told me or some questions they have about the reports.

So if you have any questions and you don't want to share them here in the group, you can always contact your TA people, and I will be meeting with them to go over this report in a little more detail with them. So please don't hesitate to use the resources. And please don't hesitate to contact me.

OK, if there are no questions about the release, let me just say, looking forward, guys, our next release is scheduled to be at the end of February. It is scheduled to go out by February 28th. There is a possibility that it may not go out until the first week of March. I know that one of the coders is having to work with our enterprise architecture group.

And that's a whole other animal. And I don't know if that's going to hold us up or not. But it will not go out later than the first week of March. That is going to include-- most definitely, it is going to include user access control. And it is going to include the audit trail.

And I know that Mahalia has discussed it with you before in, at least, I know, one of the business meetings. Audit trail is basically adding tables-- adding history to tables-- so that every keystroke or most keystrokes are tracked. Right now, it's pretty much limited to the participant related tables and some of the staff related tables.

So if you change something, if you delete something, if you add something, it's tracked in a table, and we can go back and figure out what happened. And this kind of thing comes up all the time with, like, this Social Security number-- this person used to have this Social Security number, and now it's changed. It wasn't us who did it. I mean, that kind of thing.

It just helps us solve problems. It's not so much a gotcha. It's more of a-- it helps us figure out, how on Earth did that happen? You know, who did this, not because we want to get them in trouble. We just can't figure out how this happened. Do we need to add a defect to close a hole? Do we need to explain how to do this better?

Do we need a little bit better training or TA? And basically, that's why we have to do that. It was also a result of our audit findings every year-- I mean, not every year. TWC departments get audited on a somewhat regular basis. We had a lot of holes in our processes. And one of them was we don't have an audit trail.

And so that is what we've been working on to do this. I realize that it's not really work that benefits you in the same way that perhaps other things do. Unfortunately, it is something that has to be taken care of. I mean, security issues are something that TWC takes very seriously. And those findings have to be addressed as soon as possible.

And so those are things we have to do. If you ever need that information, like I really need to know who did this or when this was entered, you can always contact the support desk. And I can run a query. And if it's more sophisticated because-- and that's a long story. I won't get into the technical.

But if it's more sophisticated, and we need help from workforce systems, then we will certainly do that for you to get the information you need. Also, in addition to that, we're going to be releasing user access control. And this is something that we've spoken about before as well. It's going to be piloted by six of the GRs that were selected by Mahalia and Blanca.

And they are going to be-- it's going to be out there for everybody. But we're only giving permissions to the six pilot grant recipients. Those six individuals will pilot the new user access piece, which basically is turning over all the functionality that Blanca currently does, with regards to user access, whether it's granting access, it's resetting passwords, it's revoking access, it's telling you who your users are, or anything like that.

That is going to be done at the local level now. We will not be in that business anymore. Anyway, the pilot starts with the release. It will go through the end of the PY, starting on 7/1, PY '23-'24, we will release it to all the grant recipients. And everybody will begin that functionality with the new year.

This is something, even though you may not be piloting, that you really need to be thinking about what your new processes are going to be. The second week of March, I'm going to be scheduling training-- two sessions, one in the morning, one in the afternoon, on different days, for the pilot grant recipients, to train them on what we're going to be doing for the pilot, how to go about doing this, et cetera.

Once we've got them started and they kind of start reporting to us how it's working, what they think of it, what needs to be improved on, we will try to make changes by the end of the program year so that they're in effect for the new program year. And I will be training all of you-- all staff.

I don't know yet-- I need to discuss with Mahalia if it's going to be before the PY-- right before the PY starts or right after it starts. I know that opening a new year is a lot of work for you. I know, closing an old year is a lot of work for you. And obviously, we don't want to get in the way of that.

But we, obviously, want you to be able to certainly be up and running and have your processes in place by the time the school year starts with a lot of you all, which is probably like August or September, I believe. So there'll be some time maybe in mid to late July that we can start training on that. Probably after the grace period closes, would be my guess.

And that will be incumbent upon you all to get trained and designate the people that are going to be the staff that are going to be handling this for your grant recipients, determining what your local processes are going to be. You know the way that we collect-- we need your P41. And we need evidence of your FERPA.

And we need evidence of your cybersecurity, all of that stuff. Entering that into the system, the dates that those were completed, granting those user IDs, that's all going to be on you all now on the new PY. The pilots, like I said, will start in late February, early March. And then-- I'm sorry, go ahead. Was there a question?

BETH PONDER

Rae Ann, this is Beth. We do have a question.

RAE ANN SPRINGER

Yeah?

BETH PONDER

This is from Suzanne. Is the audit trail something we should keep track of as well? For example, if this SSN was entered incorrectly or test date was entered incorrectly, et cetera, in other words, an explanation of why the data was changed.

RAE ANN SPRINGER

Guys, in a perfect world, sure. But that would be a tremendous amount of work for you. I mean, that is the purpose of the tables, is to track that for you so that you don't have to track it yourself. That is my opinion. Let me state unequivocally, I am not a TA or a program person. So I cannot answer that for certain. But I do not think so.

I do not think that that is something that you would have to record. But I would advise caution. I mean, any time you see an individual and they're in TEAMS and they've got your Social Security number-- let's just say they're using it-- and they've got PYs and profiles and hours, please don't change the SSN on that record.

I think that's common sense. Please coordinate with the owner of that record. And you can kind of determine between you who owns that SSN, who's got the evidence for it. If it's truly you, then the person who owns the record can change the SSN on their individual and then free it up for you to use.

I mean, the biggest thing would be don't just go changing people's SSNs on records. But no, I do not think it is anything for you to track because I really am saying that any keystroke that you make, we're going to be able to see. If you change a middle name, from Anne, with an E, to Ann, with no E, we're going to see that.

I mean, it is rows upon rows upon rows upon rows of data. So if you change the SSN, we'll know who did it, and we'll know what date it is. And once again, it's not a gotcha. We just need to know what happened so that we can try to fix it. But no, I'm going to say no, but also advise that you check with your program staff.

That would not be anything that I would suggest or expect. Like I said, just common sense is all that I would require. Just don't change other people's data. Going forward, guys, is there-- Oh, let me say, is there any questions besides that, with regards to the audit trail or the pilot or coming use your access control, which most of you will not see until the new PY?

OLGA DEMINA

Rae Ann, there is a question. Participants are wondering whether you are still on slide 8.

RAE ANN SPRINGER

I am. No, I'm still on this slide that says Report Defects. None of what I'm discussing is in this slide.

OLGA DEMINA

OK, clear.

RAE ANN SPRINGER

I told my coworkers that I wanted to add a-- what I'm discussing right now-- "what's coming up" stage. And then my computer bunked about 11:30-- my laptop. And so I didn't get a chance to update anything. And then when I was finally up again, I didn't want to mess anything up. So I was like, you know what, I'll just speak of this.

But I can follow this up with an email if you would like me to, just to give you a brief overview of what I've said. I don't have any problem doing that, just here's what I said with regards to releases coming up. That is no problem, guys. That won't take me very long to get out.

I mean, it may not be in as much detail as I speak. But you'll definitely know what's coming up. Any other questions?

VERONICA MOORE

I have a question, Rae Ann. This is Veronica.

RAE ANN SPRINGER

Yeah?

VERONICA MOORE

On the upcoming releases, is that also going to be included on the TEAMS home page?

RAE ANN SPRINGER

They should be.

VERONICA MOORE

OK.

RAE ANN SPRINGER

I don't know any reason why they wouldn't be. We'll still have release notes. And we'll still have the TEAMS memo, the way we always have for all releases.

VERONICA MOORE

OK, thank you.

RAE ANN SPRINGER

Yes, ma'am, definitely. Are there any other questions? OK, and then just as a heads-up-- and it's probably the last release of the program year, which will go out sometime in early summer-- is going to be-- and I think Mahalia has mentioned this to you before.

But if not, for all of the discussion that we've had about bad SSNs and this and that, we are the cause of the biggest problem. For the longest time, we had no idea that the GED match process, when it was matching records, it was not checking to see if the SSN that came from TEA or the GED ID, which came from TEA, were already in TEAMS.

So it was inserting duplicates left and right. And I believe, the last time we ran a query on this, which has been a few months now, there was something like 6,000 affected records. So we made an enormous hole. So we are going to be fixing that hole at the end of the PY. And what we are probably going to do-- I don't know if you all can remember this.

But a couple of years ago, we basically wiped the slate clean. We got a file from TEA, which was everything back to our taking over the program, which I think was 2014 or 2015, and reapplied it. We're going to be doing the same sort of thing. So we're going to lay everything down correctly.

So it is possible that you're going to see a little bit of movement on your records. And for that, I am sorry. We are going to be keeping track, of course, of everything that we add, everything that we delete. You will know it because we will always be sharing spreadsheets with you, the ways that we have. And we will probably share that in advance.

So if you just simply want to start looking at them, you're certainly welcome to do that. The query changes daily, of course, because the file comes in nightly. So there's simply no way for us to say here, at this point. It's going to be changing. But we're going to fix that hole.

To fix that hole, we also need to add functionality to the text chase non-matches page. Currently, that's just kind of a view-only page. And you don't really do anything for it. Well, now we need to add something that basically says, hey, we didn't match this person because that SSN or that GED already exists in TEAMS, and it's not this person, based on the name, date of birth, or SSN.

And then you're going to have to be able to fix the records and then tell TEAMS to stick that person back in the outreach pool-- excuse me, not the outreach pool. That's me thinking of TWIST. I worked for TWIST for years and years. Stick it back in the nightly match file so that TEA can send the information again and we can apply it correctly.

So we're going to be fixing the hole. We're going to be adding functionality to the text chase non-matches page. And we're going to be doing-- there are four phases of duplicate merges. We're going to be doing phase one and two. That means, any duplicate records that don't have any profiles associated with them yet, we're going to merge.

If there are duplicates, we're going to pick the latest one, and we're going to merge the records. Anything that we merge, anything that gets deleted in the process, goes in the audit trail. So we'll always be able to find them. We'll also create a worksheet that says, these are the individuals being deleted. So you will know.

The second phase is going to be people that have a profile-- and I believe-- I'm trying to recall this up to my head-- but don't have any employment outcomes, like there's no contact hours, and there's no employment outcomes. So either they both have a profile, and nothing happened, or one has a profile, and the other one doesn't, but nothing else went beyond that. We're going to merge all of those together as well.

Then later, as we become comfortable with the merges, and y'all are comfortable with the merges, and nobody's like, oh, my god, you know, my performance dropped 75%, or something like that, then we'll go looking to merge records where both records have-- or in some cases, three and four and five-- and I am not joking-- of the same individual-- if they've got profiles on one or more of them, and they've got contact hours, and they've got employment outcomes, and they're spread over a couple of records, then we're going to have to merge those.

But that is going to take some time, as that is a very leery step for us to take because that is moving a lot of data. So what we want to do is just kind of do the blanks, just sort of the people that get entered and you never really do anything with them.

And then maybe six years later, they come back, and their name has changed, and so you re-entered them again, you know, and now they've really got two records out there, you know? But you still didn't do anything with them because they disappeared again. Those kinds of people will be merging. So it's going to be a lot of work for that last release for the PY.

It's going to be a lot of moving parts. But we will keep you abreast of what we're doing. And we will provide as much data to you in advance of what we do and then data based on what we actually do, what we merged, what we deleted, what we did. So you will not be in the dark.

BETH PONDER

OK, Rae Ann, this is Beth. I just want to give you a heads-up that we have 20 minutes left.

RAE ANN SPRINGER

Thank you. I'm close to finishing up. Thank you.

BETH PONDER

OK.

RAE ANN SPRINGER

But we will be doing that and keeping you abreast of everything that we're doing. But that is mostly going to be behind the scenes. That's not going to really be so visible to you, other than you're going to know it's happening. Like I said, giving you the list in advance will give you an idea of, OK, when this person-- this extra record disappears-- it's OK because I know where it's going or I know what happened to it.

And so we will be keeping you abreast of that. And then there will probably be just some of the little things that we need to fix, for example, the provider filter working correctly on MSG Management Report. That should have been fixed in this release but wasn't-- a couple of smaller things like that that we will try to get snuck in as we can.

Going into the new PY, guys, I don't have anything definite. We have lots and lots of work. It's probably going to be focused on reports. So the reports-- we say that. We hope we don't keep getting hit with security findings and audit findings and things like that we need to address. This year was supposed to be the big reports year.

And we got shellacked by security findings and audit trail. So hopefully, next year, we'll be able to revisit that and then, of course, any new initiatives that come up, any legislative changes. Obviously, we know the PEEPS are in session-- and then continue fixing the things that need to be fixed.

I mean, I know, for example, y'all are running a lot of reports that are just wrong. For example, you've got assessment reports that don't have table 11 and 12. And I understand, now they're creating a 13 and 14. So it doesn't have the Costas on there. So you're only getting part of your information.

All those reports probably need to be updated so that they're meaningful for you. And whatever new reports need to be created, we need to start working on those as well. I know that our reports subgroup that we had, I know Eduardo had made some suggestions of things that can be fixed.

And I have a couple of others from people, that we'll be looking at as well, that relate to the reports that have to do with the data sign-off. So lots and lots and lots. I don't want to unload your brain too much, but just kind of give you an idea of what we're working on on our side. Does anybody have any questions, guys?

Did I fry your brains? Hopefully not. I believe Beth is going to send this presentation to you all, this deck. I will follow up with an email just basically outlining what I discussed, what will be in the next release, and what will be in the release after that, basically, all of the releases between now and the end of the PY, just to give you a heads-up.

As I said, I don't have a slide for that. So I will get that to you just so you know and you have that. If you have any questions at the very last part of this deck-- let me scroll all the way down over here-- you can contact us. You can contact me. Here's my information. I'm happy to hear from any of you.

If it's just standard TA, of course, you have you're-- not standard TAs-- it's never standard. But you have your program people and then, of course, if you have any user access questions or things like that, you can always contact Blanca. Please don't hesitate to reach out if you need me to answer any questions, you just want to talk to me about your concerns about releases or reports or anything.

If there are no further questions, guys, then I don't have anything else to add other than to thank you for your patience. All right, guys, and you all have a terrific afternoon. And I will look forward to speaking soon with the pilot grant recipients for user access. But if not, I will look forward to hearing you when I meet you next. OK, guys? Y'all have a great one.