

GCF Global Troubleshooting Scavenger Hunt

FIND THE SITE

1. Open Chrome.
2. Type edu.gcfglobal.org.
3. Click "Technology."
4. Scroll down to the "Computers" section.
5. Click "Computer Basics."
6. Scroll down to number 19 "Basic Troubleshooting Techniques" and click on it.
7. Answer the questions as fast as you can. Find the information you need, but do not read every word.

SCAVENGER HUNT QUESTIONS

Find the words that are missing from these sentences on the "Basic Troubleshooting Techniques" page. Hint, look for **keywords** in **bold** print.

1. Troubleshooting is a process of trial and _____.
2. Write down your _____.
3. Take notes (or a picture) of the _____ message if there is one.
4. Always check the _____.
5. If nothing you try works, try _____ the computer.
6. Use the process of _____.