GCF Global Troubleshooting Scavenger Hunt

# Find the site

1. Open Chrome.
2. Type [edu.gcfglobal.org](http://edu.gcfglobal.org/).
3. Click “Technology.”
4. Scroll down to the “Computers” section.
5. Click “Computer Basics.”
6. Scroll down to number 19 “Basic Troubleshooting Techniques” and click on it.
7. Answer the questions as fast as you can. Find the information you need, but do not read every word.

# Scavenger Hunt Questions

Find the words that are missing from these sentences on the “Basic Troubleshooting Techniques” page. Hint, look for **keywords** in **bold** print.

1. Troubleshooting is a process of trial and \_\_\_\_\_\_\_\_\_\_\_\_\_\_.
2. Write down your \_\_\_\_\_\_\_.
3. Take notes (or a picture) of the \_\_\_\_\_\_\_\_\_ message if there is one.
4. Always check the \_\_\_\_\_\_\_\_\_\_.
5. If nothing you try works, try \_\_\_\_\_\_\_\_\_ the computer.
6. Use the process of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.