

Resetting Your Password

Go to the PD Portal
login page at:
<https://twc.csod.com>

Click on “Forgot
Username or
Password?”

Texas Adult Education and Literacy Professional Development Portal



Welcome to Cornerstone OnDemand. | [Please Sign-in](#)

Login

Username:

Password:

[Forgot Username or Password?](#)



Need Help? Send an email to pdportal@tam.u.edu
Accounts become inactive after 6 months of no use.

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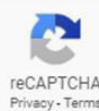
On the next screen, 1) type in your username (login credentials),
2) click that you are not a robot, and
3) click **Submit**.

Forgot password?
Please enter your User Name or User ID, and an email containing your password will be sent to you.

Login Credential:



I'm not a robot



Cancel

Submit



Within 15 minutes,
you should receive
an email. If you
don't, please check
your spam folder!

Don't know your username? Didn't receive an email? Continue reading.

Need More Assistance?

If you do not know your username OR you do not receive an email within 15 minutes with instructions on how to reset your password, please follow the steps below:

Email the PD Portal at PDportal@tamu.edu.

Please include “Password Reset” in your subject and your name and contact information in the message of the email.

After receiving a temporary password from the PD Portal Team,

1) type in your username,

2) type in the temporary password you just received, and

3) click **Login**.

! Reminder:
the temporary password will expire in 24 hours.

The screenshot shows the login page for the Texas Adult Education and Literacy Professional Development Portal. The page features the Cornerstone logo with the tagline 'realize your potential'. Below the logo, it says 'Welcome to Cornerstone OnDemand. | Please Sign-in'. There is a 'Login' button and two input fields for 'Username:' and 'Password:'. A link for 'Forgot Username or Password?' is located below the password field. At the bottom, there is a 'LOGIN' button with a circular arrow icon. A footer note states: 'Need Help? Send an email to pdportal@tamu.edu. Accounts become inactive after 6 months of no use.' The copyright notice at the bottom reads: '© Cornerstone OnDemand. All Rights Reserved.'

Red arrows from the instructions point to the 'Username:' field, the 'Password:' field, and the 'LOGIN' button.



Almost done!
Continue reading.

Pick Your Own Password

Change Password

Your password has expired. Please change your password.

The new password must match the following criteria:

- * Passwords cannot have three or more consecutive same characters.
- * Passwords cannot be the same as any previous password.
- * Passwords must be 8 - 20 characters.
- * Passwords cannot have leading or trailing spaces.
- * Passwords cannot be the same as the Username, User ID, or email address.

Change Your Password

Current password

New password

Confirm password



Write down your new password and store it somewhere safe for future reference.

Cancel

Save

On the next screen,

- 1) type in the temporary password you just received into the “Current Password” box,
- 2) create a new password and type it in both the “New Password” AND “Confirm Password” boxes, and
- 3) click **Save**.

Write down your new password and save it in a safe place.