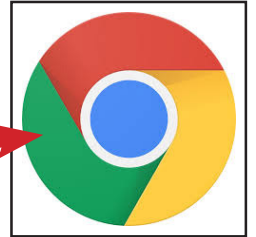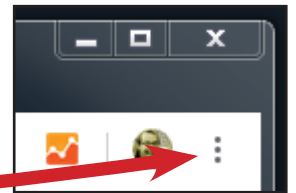# Adjusting Pop-ups in Google Chrome

Google Chrome is the #1 internet browser that we recommend when using the PD Portal because it is the most compatible. When using the PD Portal, pop-ups should be "allowed".
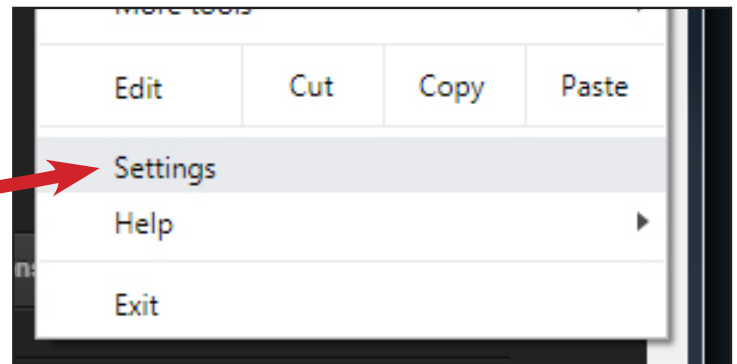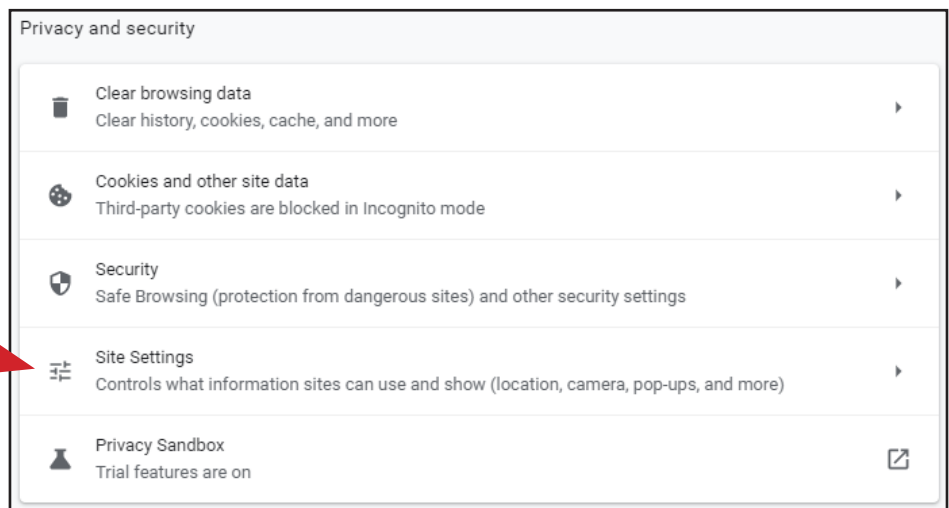
---

1) **Open** Google Chrome browser.

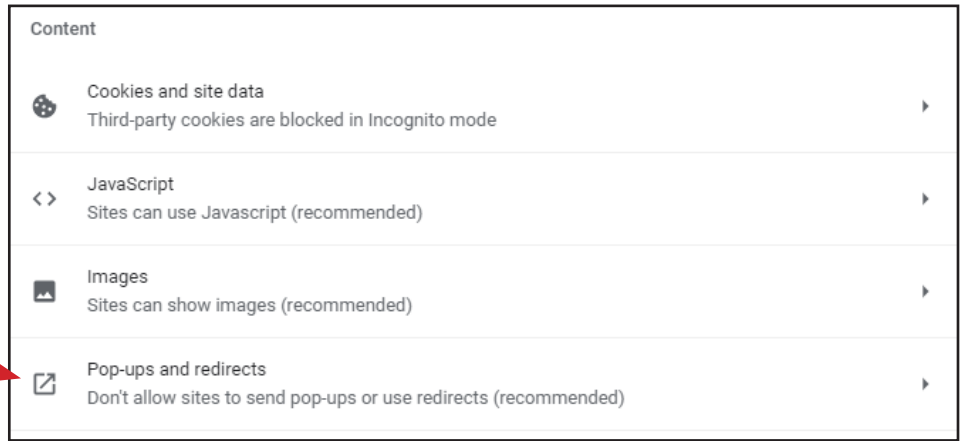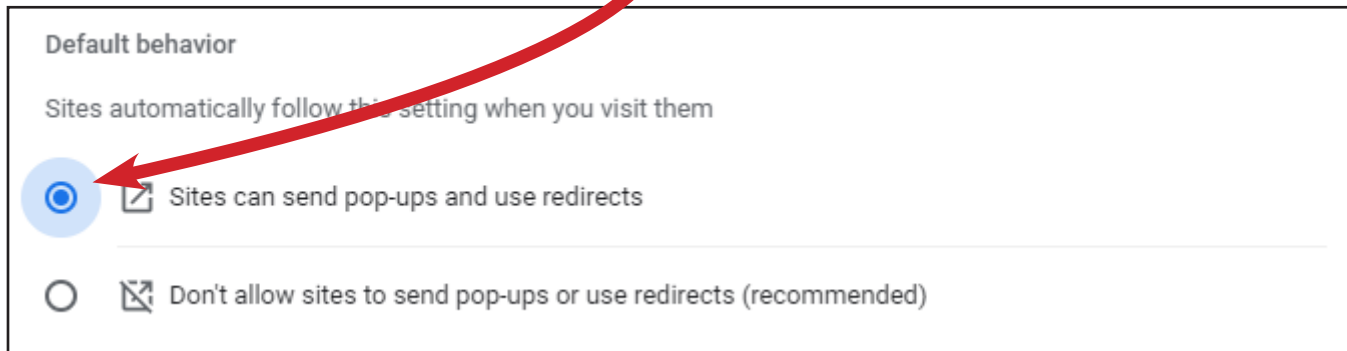2) **Click** on the three dots in the upper right corner.

3) **Click** on "Settings".

4) In the left side, **Click** on "Privacy and security", then "Site Settings".
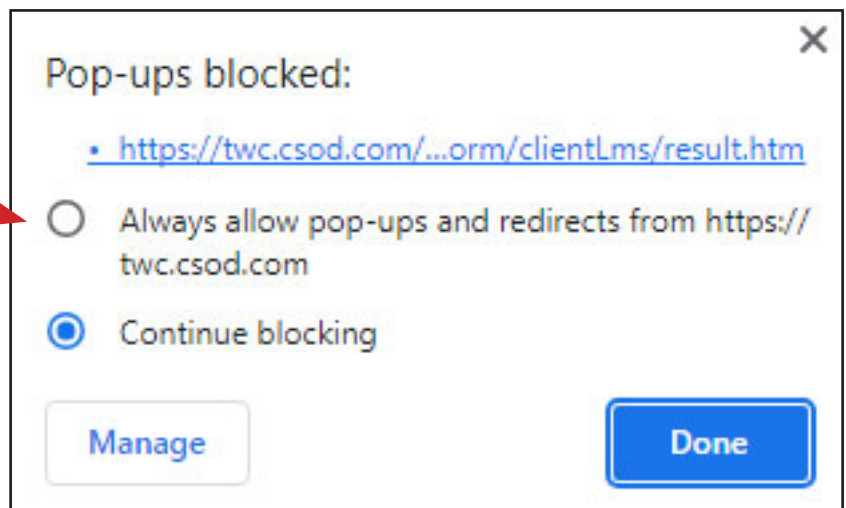
5) **Click** on "Pop-ups and redirects" under "Content."

Content

🍪	Cookies and site data Third-party cookies are blocked in Incognito mode	▸
<>	JavaScript Sites can use Javascript (recommended)	▸
🖼	Images Sites can show images (recommended)	▸
↗	Pop-ups and redirects Don't allow sites to send pop-ups or use redirects (recommended)	▸

6) Under "Default behavior", **select** the dial, "Sites can send pop-ups and use redirects".

Default behavior

Sites automatically follow this setting when you visit them

◉ ↗ Sites can send pop-ups and use redirects

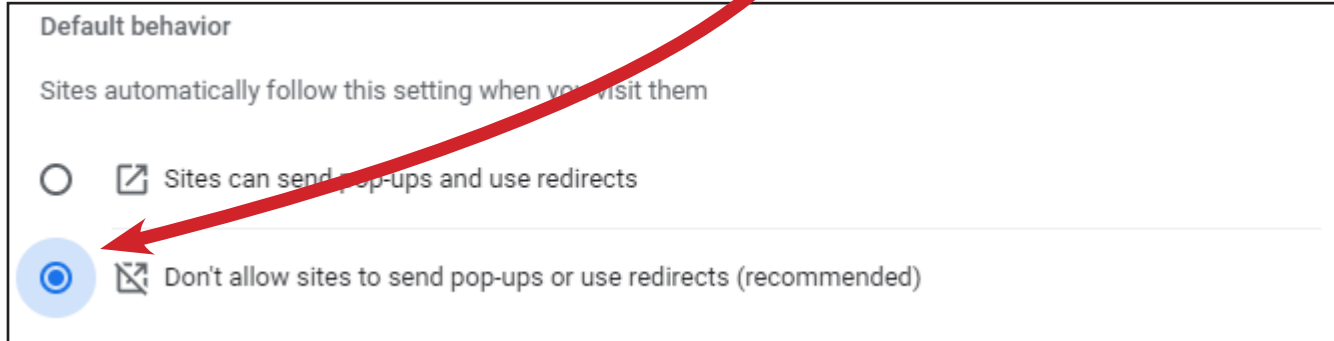○ ⬚ Don't allow sites to send pop-ups or use redirects (recommended)

Alternatively, if you see the "Popup Blocked" Icon in the URL/Search bar, you can **click** on that and follow instructions to allow popups for that site.

Pop-ups blocked: ✕

• https://twc.csod.com/...orm/clientLms/result.htm

○ Always allow pop-ups and redirects from https://
   twc.csod.com

◉ Continue blocking

Manage   Done

2

Optional Adjustments

1) Under "Default behavior", **select** the dial, "Don't allow sties to send pop-ups or use redirects (recommended)".
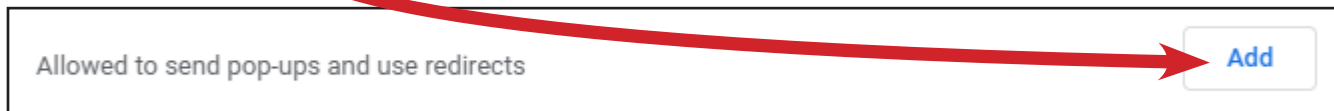
Default behavior

Sites automatically follow this setting when you visit them

○ ☐ Sites can send pop-ups and use redirects

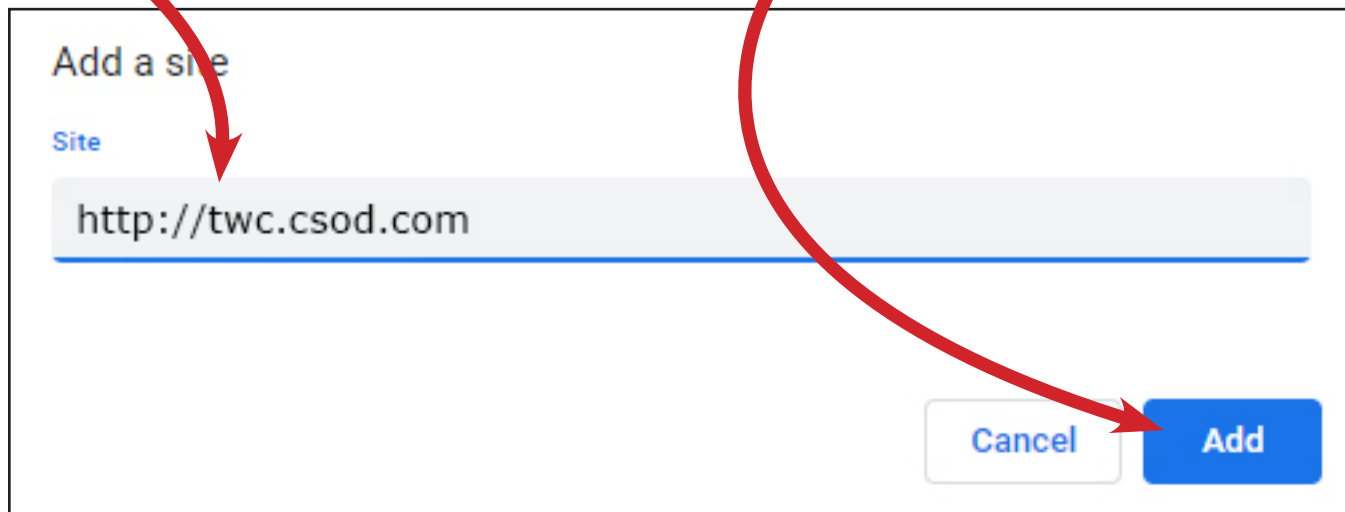◉ ☐ Don't allow sites to send pop-ups or use redirects (recommended)

2) **Click** on "Add" next to "Allowed to send pop-ups and use redirects".

Allowed to send pop-ups and use redirects   Add

3) **Type** in https://twc.csod.com and **click** "Add".

Add a site

Site

http://twc.csod.com

Cancel   Add