Google Chrome is the #1 internet browser that we recommend when using the PD Portal because it is the most compatible. When using the PD Portal, pop-ups should be “allowed”.

1) **Open** Google Chrome browser.

2) **Click** on the three dots in the upper right corner.

3) **Click** on “Settings”.

4) **Click** on “Site Settings” under “Privacy and security”.

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5) **Click** on “Pop-ups and redirects” under “Content.”

6) **Under “Default behavior”, select** the dial, “Sites can send pop-ups and use redirects”.

![Default behavior dial]

- Sites can send pop-ups and use redirects
- Don't allow sites to send pop-ups or use redirects (recommended)
Optional Adjustments

1) Under “Default behavior”, select the dial, “Don’t allow sites to send pop-ups or use redirects (recommended)

2) Click on “Add” next to “Allowed to send pop-ups and use redirects”.

3) Type in https://twc.csod.com and click “Add”.