

Client Support Services

Built on Bing and deployed on the Microsoft Azure cloud, OneStar Foundation's Texas Connector is an online mapping tool solving critical challenges facing state and local governments in their efforts to provide efficient, effective client services.

Created through a public-private partnership, Connector combines an interactive GIS map and searchable database, including:

- Social service providers and nonprofits from the 2-1-1 information and referral system and GuideStar, USA;
- Socioeconomic and demographic data and population summaries;
- Visual layers such as schools, public transit and more.

Currently in operation in the State of Texas, Connector offers state and local governments a replicable and customizable platform in a flexible, user-friendly format. Available customizations include:

- Locked or limited access;
- Tailoring to particular organizational or departmental needs, including quick report generators with custom filters, results tables and report templates;
- Addition of proprietary or initiative-specific data such as grantee locations, health or criminal justice data to create information rich maps and queryable reports.

Find Service Providers

Get up-to-date citizen service information for community referrals.

Pinpoint Hotspots of Need

Analyze community resource infrastructure to identify service gaps.

Make Better Decisions

Generate fast, accurate demographic profiles and target potential citizen service grantees to improve decisions.

Create Instant Reports

Custom client-friendly reports for constituents or dissemination to city councils, grantors or boards.