

Consent for Virtual Services with Goodwill Central Texas

In an effort to provide continuity of service and a variety of platforms of access for service delivery, Goodwill Central Texas has extended service delivery options to include and incorporate the following: phone (including calls or texts), virtual conference calls, video calls, live webinars, and social-media platforms.

Please place a checkmark next to the statement that most aligns with you.

I do have access to technology to give an electronic signature or send documents.

I do **NOT** have access to technology to give an electronic signature or send documents.

I understand that I have a choice in service delivery and can consent or deny methods in which I receive services.

I understand that virtual services have benefits, such as, easier access to services and assistance, and the convenience of meeting from a location of my choosing.

I understand that there are potential risks to using virtual services, including interruptions, unauthorized access, and technical difficulties. I understand that at any time I can decide to no longer participate in virtual services.

I understand there may be limits to confidentiality, for example, joining a live webinar, my name may be included in a list of participants visible to other participants.

I understand that when able, there may be the opportunity to provide an electronic signature or verbal confirmation of signature. This capability may change based on administrative guidelines and regulations.

By verbally agreeing or signing this document, I give permission to connect with me through virtual service delivery.

Please initial/verbally agree next to each:

Phone Calls

Texting Via Phone/Computer

Email

Virtual Conference Call

Video Call

Live Webinars

Social Media Platforms

Client Signature

Service Provider Reviewing Document

___/___/___ to ___/___/___

Date Effective